Helibras, an Airbus Group company, improves document management with a SoftExpert solution

Helibras is a subsidiary of Airbus Helicopters, an Airbus Group company, the leading provider to the world helicopter market. The company is the only Brazilian helicopter manufacturer and accounts for almost 50% of the Brazilian fleet of turbine helicopters. With several bases across the country and more than 500 employees, its factory has a production capacity of 36 light aircraft and 12 heavy aircraft per year, with models for civilian, government and military segments.

The Challenge

Helibras was facing problems with document management since it was done manually and without the support of software.

The Solution

To overcome the problem, Helibras adopted the SoftExpert Document, a complete electronic document management solution that manages the entire content lifecycle, from creation to archiving or disposal, offering the most complete functions for every stage of the cycle.

The platform, implemented by TNX, a SoftExpert business partner, is used by 530 users across all areas of the company.
According to Ana Andrade, Quality Analyst at Helibras, the company improved its document management with SoftExpert Excellence Suite, which also assists the company in the maintenance of ISO, ANAC and other certifications.

"Today, with the SoftExpert solution, we have seen significant productivity gains, increased the agility of document management operations and we've saved hours of work that were previously targeted for these tasks," says Ana Andrade, Quality Analyst at Helibras.

"The solution allows us to quickly consult data, in addition to providing an efficient way to view the most relevant information for the execution of work," emphasizes João Carvalho, Corporate Systems Analyst at Helibras.

The tool also assists in the maintenance of Quality and Aviation certifications such as ISO 9001:2015, AQAP 2110, ANAC RBAC21, ANAC RBAC145 and ANAC RBHA142, as well as DMAVEX, DAERM and DIRMAB certifications, granted by the rigorous organs of the Armed Forces, which assure that Helibras is qualified to carry out interventions on its aircrafts.

"Today, with the SoftExpert solution, we have seen significant productivity gains, increased the agility of document management operations and we've saved hours of work that were previously targeted for these tasks.

Ana Andrade - Quality Analyst at Helibras

ABOUT SOFTEXPERT

SoftExpert is a market leader in software and services for enterprise-wide business process improvement and compliance management, providing the most comprehensive application suite to empower organizations to increase business performance at all levels and to maximize industry-mandated compliance and corporate governance programs.

Founded in 1995 and currently with more than 2,000 customers and 300,000 users worldwide, SoftExpert solutions are used by leading corporations in all kinds of industries, including manufacturing, automotive, life sciences, food and beverage, mining and metals, oil and gas, high-tech and IT, energy and utilities, government and public sector, financial services, transportation and logistics, healthcare, and many others.

SoftExpert, along with its extensive network of international partners, provides hosting, implementation, post-sales support and validation services for all solutions to ensure that customers get the maximum value from their investments.