

Tecon Suape fulfills commitment to clients and the environment using SE EHSM Suite

Tecon Suape, a container management company that belongs to the Philippine group International Container Terminal Service Inc. (ICTSI) - a leader, innovator and pioneer in this segment - had well defined objectives when acquiring the SoftExpert solutions: to integrate the environmental, health and safety systems with quality management to fulfill its commitment to clients and the environment.

According to Roberta Siqueira, IT manager at the company, the implementation of the SE EHSM Suite is designed to improve the planning and monitoring process used for the group's performance indicators. "We want to facilitate access to information for all sectors of the company, aiding with the decision-making support process", said Siqueira.

SoftExpert's solid market experience and impressive client portfolio served to increase its reliability and credibility as the best choice of a supplier. "SoftExpert's offered the differential of an online environment and simplified integration with the database used by the company, as well as software supported by state-of-the-art technology".

About Tecon Suape

A member of the Philippine group ICTSI, *Tecon Suape* was founded in 2001 with the mission of installing a container terminal in Porto de Suape, in the Brazilian state of Pernambuco (Northeastern region) and operating it for a 30-year period. From 2001 to 2007, the company invested approximately US\$ 80 million in human capital, IT, equipment, warehouses and lots for storing general cargo and containers, thereby guaranteeing a growing and continuous demand for the transport of the same. *Tecon Suape* operations are oriented by client satisfaction and a commitment to preserving the environment, a fact which helped the company earn the ISO 9001:2000 and ISO 14001:1996 certifications.

About SoftExpert

SoftExpert is the global leader in the field of excellence and compliance management software. More than 1,500 companies worldwide trust SoftExpert's solutions to streamline their work processes, simplify tasks and manage information. Developed for any type of business in a wide range of industries, SoftExpert solutions help reduce costs, minimize risk, improve performance, and gain the flexibility to respond to changing business needs. The integrated and modular management solutions are directed to the following areas of application: Enterprise Content Management [ECM], Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Quality Management [EQM], Project and Portfolio Management [PPM], Product Lifecycle Management [PLM], Environmental, Health and Safety Management [EHSM], IT Service Management [ITSM], Governance, Risk and Compliance Management [GRC], Enterprise Asset Management [EAM] and Human Capital Management [HCM]. All of these solutions implement their internal controls in compliance with globally adopted regulations, including: ISO 9000, ISO/TS-16949, FDA, ISO 14000, OHSAS 18000, SOX, COBIT, ITIL, COSO, ISO 20000, ISO 22000, ISO 27001, BSC, PMBOK, CMMI, etc.