

## Sebrae-SC seeks to speed up its processes using SoftExpert solutions

Sebrae's main expectation with the acquisition of SoftExpert ECM Suite and other modules is to speed up its internal processes and to facilitate electronic document search and access. Alexandre Souza, Sebrae-SC Technological analyst, explains that the institution mapped the needs and evaluated the suppliers through tender. "The SoftExpert solution met all tender requirements, as well as future expansions offered by the products, due to their capacity for integration", he states.

The needs identified by Sebrae-SC include electronic mapping and process protocol, enabling accompaniment of processes when traveling, stage approvals, and electronic document organization.

### About Sebrae

Sebrae - (Support Service for Micro and Small Companies) is a non-profit making technical institution that supports the development of small company activities, focused on stimulating and divulging programs and projects aimed at promoting and strengthening micro and small companies. Sebrae is mainly managed by private initiative and operated in harmony with the public sector, but it is not linked to the federal public structure.

### About SoftExpert

SoftExpert is the global leader in the field of excellence and compliance management software. More than 1,500 companies worldwide trust SoftExpert's solutions to streamline their work processes, simplify tasks and manage information. Developed for any type of business in a wide range of industries, SoftExpert solutions help reduce costs, minimize risk, improve performance, and gain the flexibility to respond to changing business needs. The integrated and modular management solutions are directed to the following areas of application: Enterprise Content Management [ECM], Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Quality Management [EQM], Project and Portfolio Management [PPM], Product Lifecycle Management [PLM], Environmental, Health and Safety Management [EHSM], IT Service Management [ITSM], Governance, Risk and Compliance Management [GRC], Enterprise Asset Management [EAM] and Human Capital Management [HCM]. All of these solutions implement their internal controls in compliance with globally adopted regulations, including: ISO 9000, ISO/TS-16949, FDA, ISO 14000, OHSAS 18000, SOX, COBIT, ITIL, COSO, ISO 20000, ISO 22000, ISO 27001, BSC, PMBOK, CMMI, etc.