

Ophthalmos improves information security with the use of SE ECM Suite

The large quantity of documents circulating in a pharmaceutical industry and difficulties controlling access and managing information securely led Ophthalmos Pharmaceutical Industry to seek an electronic solution for this management. For Roberto Dragva, the company's IT manager, SoftExpert ECM Suite was the natural choice and attracted the company due to the simplicity of its interface. "The flexibility of the parameterization, the possibility of using the documents without the need to change formats, layouts or re-write the same, as well as the recording of files directly in the database, eliminating the large volume of physical or electronic files, were decisive when it came to choosing the SE ECM Suite," Dragva explained.

He also stated that the advantages of managing documents electronically can already be seen, with only some 30% of the files cataloged. "The main benefit that SoftExpert added was information security, crucial for a pharmaceutical industry," he said. "The system allows the user to control versions, document validity, printed copies and user access." Ophthalmos plans to acquire other systems, such as Action, Document (Physical File) and Competence modules.

About Ophthalmos

Ophthalmos is a company founded in 1983 focused on the manufacturing of medications and products for medical, surgical and diagnostic use. Its service standard is oriented by a high level of technology and quality, focused on products designed to meet the needs of the ophthalmologic area.

About SoftExpert

SoftExpert is the global leader in the field of excellence and compliance management software. More than 1,500 companies worldwide trust SoftExpert's solutions to streamline their work processes, simplify tasks and manage information. Developed for any type of business in a wide range of industries, SoftExpert solutions help reduce costs, minimize risk, improve performance, and gain the flexibility to respond to changing business needs. The integrated and modular management solutions are directed to the following areas of application: Enterprise Content Management [ECM], Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Quality Management [EQM], Project and Portfolio Management [PPM], Product Lifecycle Management [PLM], Environmental, Health and Safety Management [EHSM], IT Service Management [ITSM], Governance, Risk and Compliance Management [GRC], Enterprise Asset Management [EAM] and Human Capital Management [HCM]. All of these solutions implement their internal controls in compliance with globally adopted regulations, including: ISO 9000, ISO/TS-16949, FDA, ISO 14000, OHSAS 18000, SOX, COBIT, ITIL, COSO, ISO 20000, ISO 22000, ISO 27001, BSC, PMBOK, CMMI, etc.