

Opetrec from Portugal acquires SoftExpert solutions

Opetrec Ltda, an important supplier of services to the petroleum industry in Portugal, with customers such as Galp Energia and Repsol, is among the most recent additions to the SoftExpert customer list. The company acquired the SoftExpert solutions and is confident of optimizing its management and customer services. "We expect to increase the speed, efficiency and sustainability of our services", comments José Andrade, Opetrec manager.

Among the results expected by the manager is a gain by professionals in the amount of working hours, enabling them to better manage their time and to easily access information. "Online access wherever we offer services ensures us speedy responses, through reliable and updated information, which, in turn, facilitates decision making and customer satisfaction", explains Andrade.

The choice of SoftExpert, according to the manager, involved the fulfillment of requirements deemed essential by Opetrec when investing in software, together with the ability to customize the system to the specific needs of the organization. "The SoftExpert solutions are parameterized and adapted to our reality", adds Andrade.

About Opetrec

Since 1993, Opetrec has been offering services to the petroleum industry, such operating management of facilities at GPL and Oil, as well as Materials Logistics. The company is ISO 9001 and OHSAS 18001 certified. It employs around 80 professionals and has an annual income of approximately 2 million euros. Included among its customers are big petroleum companies such as Galp Energia (Petrogal) and Repsol.

About SoftExpert

SoftExpert is the global leader in the field of excellence and compliance management software. More than 1,500 companies worldwide trust SoftExpert's solutions to streamline their work processes, simplify tasks and manage information. Developed for any type of business in a wide range of industries, SoftExpert solutions help reduce costs, minimize risk, improve performance, and gain the flexibility to respond to changing business needs. The integrated and modular management solutions are directed to the following areas of application: Enterprise Content Management [ECM], Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Quality Management [EQM], Project and Portfolio Management [PPM], Product Lifecycle Management [PLM], Environmental, Health and Safety Management [EHSM], IT Service Management [ITSM], Governance, Risk and Compliance Management [GRC], Enterprise Asset Management [EAM] and Human Capital Management [HCM]. All of these solutions implement their internal controls in compliance with globally adopted regulations, including: ISO 9000, ISO/TS-16949, FDA, ISO 14000, OHSAS 18000, SOX, COBIT, ITIL, COSO, ISO 20000, ISO 22000, ISO 27001, BSC, PMBOK, CMMI, etc.

About the WQS

The World Quality System represents SoftExpert solutions in Portugal with sales, training and support services.