



## success case

### High Lights

[www.gestamp.com](http://www.gestamp.com)

### Segment

Automotive

### Figures

Presence in 18 countries

57 production centers

13 I+D+i centers

13,500 professionals

2.4 million Euro turnover (2008)

### Products/Solutions

SE EAM Suite

SE ECM Suite

### Certifications

ISO/TS 16949

ISO 14000

“ At certain plants, we estimate a 50% reduction in production printouts with our plans to automate all control posts. But the greatest savings can be seen in the improved document and information quality in all areas.

Gonzalo Comba  
Gestamp Corporate Quality Manager



## Gestamp Reduces Production Printouts by 50% and Improves Document and Information Quality



The non-conformities generated during each external audit due to deficient document management affecting each area, as well as the need to integrate documents throughout the entire organization were the main needs that prompted Corporação Gestamp to invest in SoftExpert solutions. SE Suite is designed for document and quality management with a focus on maintaining the ISO TS 16949 and ISO 14000 certifications.

The system minimizes management time by cutting down on the bureaucracy and automating most of the actions that before were developed using countless model and structure spreadsheets that, over time, became obsolete, requiring constant revision and reevaluation.

### ▶ ABOUT GESTAMP

Gestamp Automação is an international group focused on the creation, development and manufacturing of components and metal sets for automobiles. It is currently present in 18 countries and has 57 production centers and 13 I+D+i centers (meaning “Research + Development + Technological Innovation” in Spanish) with over 13,500 employees. The company's 2008 earnings totaled € 2.4 million. Through the use of global solutions, Gestamp has become a reference provider for clients such as Volkswagen, Ford, PSA, Honda, Porsche, BMW, Fiat and Iveco, among others.

## ▶ NEED FOR SOLUTIONS

- To manage the non-conformities generated with every audit due to deficient document management affecting each area.
- Improve document management automation to simplify and streamline the document flow of each area and that linked to the different departments.
- To significantly reduce the time loss cost due to increased bureaucracy because the company lacked a system that automates most management processes.
- To motivate the areas to assume their responsibility for document management, granted that a high percentage of this task falls under the responsibility of the quality area.
- To improve calibration management by transferring the use of a bureaucratic, simplistic and limited model found on the Intranet to a professional software package widely recognized in the market.

## ▶ BENEFITS/RESULTS

- Boosted productivity.
- Reduced costs.
- Compliance with international quality regulations (ISO 9000).
- Production printouts cut in half.
- Savings through improved document management quality and access to information in all areas.
- Optimization of management times through reduced bureaucracy and the automation of most actions, together with the replacement of spreadsheets and structures that have become outdated and required permanent revisions.
- Users more motivated with the document management improvements, primarily the production area, which before considered it a waste of time.

## ▶ SOFTEXPERT DIFFERENTIALS

- Possibility of using the same document structure as before, ensuring that the work completed over a period of several years is not wasted.
- Employees with a longer history at the company can easily adapt to the new system, due to its similarity to Windows.

## ▶ ABOUT SOFTEXPERT ARGENTINA

SoftExpert Argentina represents SoftExpert solutions in Argentina. Headquartered in Buenos Aires, the company has a client portfolio covering a range of sectors, including the oil, mining, chemical and pharmaceutical industries.

## ▶ ABOUT SOFTEXPERT

SoftExpert is the leading global provider of software solutions for compliance and business excellence. The company is present in over 25 countries on the five continents, and has a portfolio of more than 1,700 customers. The SoftExpert Excellence Suite (SE Suite) offers a set of multilingual modules that are natively integrated and fully Web-based to automate the processes required to improve and optimize the different business areas at organizations, boosting quality of management, cutting operating costs and facilitating compliance with the main market standards and regulations. SE Suite also complements and optimizes Enterprise Resource Planning systems. The suite is integrated with the main ERP systems on the market through already available connectors, or through customized connectors developed based on the client's specific needs.



“ Users feel more motivated when seeing real results from the reduced bureaucracy and automated actions, primarily in the production areas, which normally consider document management to be a waste of time.

Gonzalo Comba  
Gestamp Corporate  
Quality Manager

