

Diatosta adopts solutions focused on quality management, maintenance and indicator control

The use of SoftExpert solutions at Diatosta - a leading Portuguese company in the manufacturing and sale of toast bread - focuses quality management on record control, information files and tasks, as well as maintenance management (indicators), obtained through direct access to production-related information. Quality management documents at Diatosta are currently made available in digital format (text) or in physical files distributed throughout the organization. "We want to centralize documents, allowing for different levels of access, streamline searches and facilitate dynamic information searches, offering support for the company's growth. Our expectation is to reduce the number of work hours focused on the quality system through the automation of the same", said Miguel Lameiro, Maintenance Director at Diatosta.

For the maintenance department, the idea is to permit automatic data searches and management, allowing operators to access information via the Internet and, consequently, automating the manufacturing process. "We hope to reduce indicator collection errors, ensuring access to reliable and secure data that improves all levels of process control", said Lameiro. According to Lameiro, improving the control of preventive maintenance and its execution reduces the rate of non-scheduled maintenance, allowing the company to extend the equipment production time.

With planned equipment maintenance, Diatosta will be able to more easily predict and perform preventive actions, making them visible in a cyclical fashion through record analysis. "The entire work environment is improved, since the team can dedicate more time to essential tasks, something that before was impossible with the same number of people", explained Lameiro. He also cited that the choice of SoftExpert as supplier considered its market experience, the fact that it serves major clients, the versatility and reliability of its solutions and the potential development for the future evolution of the software. Diatosta also expects to expand the project to involve production and supplier management.

About Diatosta

Diatosta is market leader in Portugal in the manufacturing and sale of toast bread, and is one of the Top 10 Global companies in this sector. Over the past five years, the company has invested € 25 million in product development, quality policies, production layout sophistication, human resources training, as well as a new factory and distribution center. Diatosta exports more than half of its production to several different countries.

About SoftExpert

SoftExpert is a leading company in Latin America in the development of solutions for excellence and enterprise compliance management. The company is present in over 25 countries on the five continents, and has a portfolio with more than 1,700 customers. The SoftExpert Excellence Suite (SE Suite) offers a set of multilingual modules that are natively integrated and fully Web-based to automate the processes required to improve and optimize the different business areas at organizations. This boosts the quality of management, cuts operating costs and facilitates compliance with the main market norms and regulations. SE Suite also complements and optimizes enterprise management systems, integrating them with the main ERPs on the market through connectors that are ready or developed based on the client's specific needs.