

COINDU optimizes certification processes and controls through the use of SoftExpert solutions

In order to meet the high quality standards of the auto market, COINDU, one of the main components suppliers for the European auto market, has optimized its internal processes and controls, in accordance with certification requirements, through the use of SoftExpert Excellence Suite. "Previously, our controls were done through Excel and other quality and environment application software available on the market. The SE Suite facilitates and speeds up activities, and the system was considered highly suitable for the renewal of ISO/TS 16949 and ISO 14001" certifications, says Cristina Pereira, assistant IT manager.

COINDU uses the SE Suite, which includes Enterprise Quality Management [EQM], Enterprise Content Management [ECM], Project and Portfolio Management [PPM], Business Process Management [BPM], Environment, Health and Safety Management [EHSM], Corporate Performance Management [CPM]. "The systems provides us with an increase in productivity, optimization of hours worked by professionals and improvements to the work management of productive processes", explains Pereira.

Another important key decision factor, according to the manager, is the integration with ERP AS400, used by the company. SoftExpert/WQS has been supplying COINDU with solutions since January 2007, with the commitment of providing its customer with support in maintaining high quality, flexibility and the meeting of delivery deadlines, considered top priorities by the auto segment.

About COINDU

This company produces and supplies natural leather covers and fabric for seats and accessories, such as arm rests, head rests and panels, for the leading European assemblers - Peugeot, Saab, Chrysler and Volvo. The company has 1,400 employees and an annual income of 98 million euros. It operates two factories, one in Portugal (headquarters) and the other in Romania.

About SoftExpert

SoftExpert is the global leader in the field of excellence and compliance management software. More than 1,500 companies worldwide trust SoftExpert's solutions to streamline their work processes, simplify tasks and manage information. Developed for any type of business in a wide range of industries, SoftExpert solutions help reduce costs, minimize risk, improve performance, and gain the flexibility to respond to changing business needs. The integrated and modular management solutions are directed to the following areas of application: Enterprise Content Management [ECM], Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Quality Management [EQM], Project and Portfolio Management [PPM], Product Lifecycle Management [PLM], Environmental, Health and Safety Management [EHSM], IT Service Management [ITSM], Governance, Risk and Compliance Management [GRC], Enterprise Asset Management [EAM] and Human Capital Management [HCM]. All of these solutions implement their internal controls in compliance with globally adopted regulations, including: ISO 9000, ISO/TS-16949, FDA, ISO 14000, OHSAS 18000, SOX, COBIT, ITIL, COSO, ISO 20000, ISO 22000, ISO 27001, BSC, PMBOK, CMMI, etc.

About WQS

The World Quality Systems represents SoftExpert's solutions in Portugal with sales, training and support services.