



success case

High Lights

[Cerro Vanguardia](#)

Segment

Mining and Metallurgy

Certifications

ISO 14001:2004

ISO 9001

OHSAS18001:2007

Solution

SE Document

Cerro Vanguardia Improves Management, Streamlines Access to Documents and Boosts Information Security with SE Suite



Due to the company's organizational structure, the number of employees and different departments, there is a high volume of documents circulating around the mining company. Several different procedures were created, prompting Cerro Vanguardia to seek a solution that could help it manage its documents, making them easier to find and facilitating their traceability. Furthermore, the mining company needed a specific software solution to help it ensure continued compliance with the Environment, Health and Safety System and with the ISO 14001:2004, ISO 9001 and OHSAS18001:2007 standards.



Some of the benefits achieved with SE Document include the facilitated access to procedures and controlled copies distributed correctly throughout the sectors. Such items are focused directly on a common objective, which is to reduce accidents.

Ayerbe Cristian Martin - Assistant, Administrator and Radiology Technician



ABOUT CERRO VANGUARDIA

Cerro Vanguardia is a gold and silver deposit with a mining concession covering approximately 512 km² of surface. Located in the province of Santa Cruz in Argentina, it is one of the country's main precious metal mines. The mining company processes 980,000 tons of iron ore per year and produces an annual average of 6.8 tons of gold and 68 tons of silver during the entire operation. The final product consists of bars containing 10% gold and 90% silver, which are refined abroad to be used in applications such as jewelry, watches, electronic devices, coins and decorative objects, among others.

▶ THE SOLUTION

After doing some market research, SoftExpert Excellence Suite (SE Suite) stood out from its competitors and was chosen as the best solution for controlling and managing documents.

With the SE Document solution, Cerro Vanguardia is able to automate the creation and revision of documents during all their phases (editing, consensus, approval and acceptance), ensuring the complete monitoring of all actions affecting documents throughout their entire lifecycle.

SE Document also guaranteed a high level of standardization and organization of the document archive based on the operating rules defined by the company (nomenclature, safety, document temporality, etc.), providing an effective mechanism for document identification, recovery and control. This ensures that Cerro Vanguardia will have updated versions constantly available for the right people whenever required.

▶ THE RESULTS

By using SE Document, Cerro Vanguardia was able to boost employee efficiency and productivity. “The documents became easily available and could be located more quickly, since they are accessible to the entire company,” said Gerardo Cardenas, environment, health and safety management systems analyst.

Due to the functionality of document control, the mining company is now able to check the history of changes and approvals, as well as to control the revisions made. “The content is now more organized and the projects/documents can be appropriately monitored,” explained Ayerbe Cristian Martin, assistant, administrator and radiology technician.

For Cardenas, SE Document improves process transparency and visibility for employees. Another point highlighted by the analyst is the fact that the solution helps the company administer compliance with quality management standards focused on document management.

Furthermore, by using the tool, Cerro Vanguardia earned a complete security structure, since in addition to centralizing access to information, the company makes the content available only to authorized people.

▶ MAIN BENEFITS

- Boosts document management productivity.
- Improves efficiency and precision by providing centralized access to information.
- Helps ensure compliance with standards and regulations.
- Optimized business performance.
- Elimination of non-updated document copies.
- Major reduction of document printouts and paper circulation needs.
- Users can maintain a historical of all document versions/updates.

“ With SE Document, we were able to manage compliance with the quality management norms focused on document management.

Gerardo Cardenas - Environment, Health and Safety Management Systems Analyst



▶ ABOUT SOFTEXPERT ARGENTINA

SoftExpert Argentina represents SoftExpert solutions in Argentina. Headquartered in Buenos Aires, the company has a client portfolio covering a range of sectors, including the oil, mining, chemical and pharmaceutical industries.

▶ ABOUT SOFTEXPERT

SoftExpert is the leading global provider of software solutions for compliance and business excellence. The company is present in over 25 countries on the five continents, and has a portfolio of more than 1,700 customers. The SoftExpert Excellence Suite (SE Suite) offers a set of multilingual modules that are natively integrated and fully Web-based to automate the processes required to improve and optimize the different business areas at organizations, boosting quality of management, cutting operating costs and facilitating compliance with the main market standards and regulations. SE Suite also complements and optimizes Enterprise Resource Planning systems. The suite is integrated with the main ERP systems on the market through already available connectors, or through customized connectors developed based on the client's specific needs.